Warranty Registration

Owner's Information: (Please Print)

Owner's Name

Street Address

City State Zip

Home Phone Work Phone

Date Purchase Retail Purchase Price

Purchase Information:

Dealer Name

City State

Model # Color

Serial #

I have read and accept the terms of my warranty.

Your Signature Date

Detach at Dotted Line and Return within 30 days of purchase.

LIMITED WARRANTY

LIFETIME - Limited Steel Frame Warranty
MAAX SPAS INDUSTRIES CORP Inc. warrants the Zinc Coated Steel Structural Support System against perforation due to rust, splitting, collapse, and other structural failure for the life of your spa under "normal use" guidelines from the date of original consumer purchase. Excludes wood frame. Limited copper lined insulation warranty covered. *

7 YEAR - Limited Vessel Structure Warranty
MAAX SPAS INDUSTRIES CORP. warrants the fiberglass vessel structure against water loss due to defect in materials and workmanship for seven (7) years. *

3 YEAR - Limited Surface Warranty
MAAX SPAS INDUSTRIES CORP. warrants the interior surface of the vessel against blisters, cracks, or delaminating due to defect in material and workmanship for a period of three (3) years. *

3 YEAR - Limited Equipment, Plumbing Warranty
MAAX SPAS INDUSTRIES CORP. Inc. warrants the Spa against water leakage from pan, or cabinet, plumbing fittings, and the equipment (including pumps, Powerwash® Control System, blower, and heater) to be free from defects in material and workmanship for a period of three (3) years. *
Backflow heaters plan on the heat comes control system. *

2 YEAR - Limited Jet Insert Warranty
MAAX SPAS INDUSTRIES CORP. warrants the jet inserts to be free from defects in material and workmanship for a period of two (2) years. * Jet inserts are considered serviceable items and are not covered by the Labor Warranty outlined herein.

1 YEAR - Limited Side Panel Warranty
MAAX SPAS INDUSTRIES CORP. warrants the SkinMax™ side panels not to crack, blister, peel, splinter, warp, or deteriorate and to be free from defects in materials and workmanship for a period of one (1) year. *

2 YEAR - Limited Digital Optics Warranty
MAAX SPAS INDUSTRIES CORP. Inc. warrants the Digital Optics Lighting System to be free from defects in materials and workmanship for a period of two (2) years. *

1 YEAR - UPGRADES - Limited Warranty
MAAX SPAS INDUSTRIES CORP. Inc. warrants **ClearFlow** the ClearFlow 3 UV Sanitizing system to be free from defects in materials and workmanship for a period of one (1) year. * **WiFi Stereo, Spa Monitor / Transmitter, Obstacle, and Floating Blanket** the Spa Monitor / Transmitter, Obstacle, and Floating Remote to be free from defects in material and workmanship for a period of one (1) year. * **Audio Upgrade** the BlueTooth receiver, sub woofer, power supply and speakers to be free from defects in material and workmanship for a period of one (1) year. *

Limited Headrest, Skimmer Lid, & Diverter Valve Warranty
MAAX SPAS INDUSTRIES CORPORATION warrants the headrests, skimmer lids, topside overlay and diverter valve to be free from defects in material and workmanship for a period of ninety (90) days. * Headrests, skimmer lids, topside overlay and diverter parts are cover consumable items and are not covered by the Labor Warranty outlined herein.

Time Of Delivery
MAAX SPAS INDUSTRIES CORPORATION warrants lamps, light bulbs, and filter cartridges to be free of defects in material and workmanship at the time of delivery to the original consumer purchaser.

*From the date of original consumer installation or one (1) year after the manufacturing date, whichever occurs first.

1108535 Rev 062018

EXTENT OF WARRANTY

This Limited Warranty applies to the product manufactured by MAAX SPAS INDUSTRIES CORPORATION (MSIC) under the trade name MAAX Collection, Collection Supreme, Vibe Spa, Evanti Spa, Nirvana, and Lifestyle Spa) and sold and installed by its authorized dealers. This Limited Warranty applies to the original consumer/site purchaser and is transferable upon any transfer of ownership. This Limited Warranty does not provide coverage for the cracked cover or any item or accessory associated with, or utilized on the Spa after the date of installation (including water treatment, lighting fixtures and other personal systems, which may be purchased under other warranties). Spa is designed and intended solely for residential residence and use. Operation, commercial (see residential) installation or use beyond expressly outlined does not validate coverage.

WARRANTY PERFORMANCE

In the event of a defect covered under the terms of this Limited Warranty, notify your authorized MAAX Spa dealer. Use all reasonable means to protect the Spa from further damage. A MAAX Spa representative will make the determination on the claim and maximum investment in the Limited Warranty. Within the warranty terms provided herein, parts and labor to repair a defect will be provided although you may be assessed reasonable labor and travel charges for the service call. All Spa users must be completely accessible for service, and shall make use of reasonable time not to exceed by the service technician visit(s) for service. MSIC breaks reserves its right to repair or replace any portion of the unit with new or reconditioned parts. MSIC likewise reserves its right to repair or replace any portion of the unit or the complete unit. MSIC at its sole discretion may replace a Spa with one of equal value to the original purchase. In such event, reasonable costs for removal of the defective Spa, plus delivery and installation of the replacement unit will be the sole responsibility of the owner. MSIC reserves the right to institute an on-site inspection by an authorized service representative. MSIC must perform the return of all defective products and/or component parts. For confirmation is required for all in field service labor input in an authorized MAAX Spa Dealer. Proper steps may be assessed after the Spa is returned to an Authorized MAAX Spa representative, or to the factory for repair. The customer will then all freight costs the any goods returned to an authorized MAAX Spa representative or the factory, for any repairs claimed to be included from coverage under the warranty.

EXCLUSIONS

This Limited Warranty is void if the Spa has been subjected to unapproved field electrical or labor damage caused by improper water chemistry or water management. This Limited Warranty is void if the Spa has been subjected to abrasion, neglect, misuse or abuse, if any repairs have been attempted by anyone other than a MAAX Spa authorized service representative, or if failure or excess be accepted, acts of God, or other causes beyond the control of MSIC. Damage can be caused by exposing the Spa water to above average the extended periods of sun. Transparencies governed by sunlight or UV may become compromised on the vinyl surface causing the surface cannot to crack, delaminate or discolor. The Spa cover must be kept on the spa when not in use or any user is not being used. Abrasions on cellular plumbing, electrical components, in addition of abrasive cleaners (other than an approved MAAX Spa clean generic, CleanCoat 2, or other similar water recovery system) or testing systems which could be considered or will failure. Neglect, misuse or an inadequate water treatment, operation or maintenance of the Spa other than outlined in the Owner's Manual or use for which the Spa is not designed, including, but not limited to, damage caused by operation of the unit at water temperatures outside the range of 10 degrees F and 110 degrees F, damage caused by dirty, clogged, or saturated filter cartridges, damage to the vinyl surface caused by improper use of chemicals, allowing water level and circulation to exceed the surface damage to pump seals caused by improper use of chemicals, damage caused by improper pH balance or total alkalinity, water hardness, damage to shell by failure to provide even and sufficient foundation for the Spa, or installation errors and any conditions not covered by this Limited Warranty. Delay, carelessness, personal, negligent and/or improper use does void warranty and are not considered warrantable defects if reported after the date of settlement. Maintenance of the vessel surface is the result of improper or inadequate water treatment or improper cleaning methods and are not covered by this warranty. The UV bulb assembly within the CleanCoat 2 UV sanitizing chamber requires periodic replacement every twelve months and is not covered by this limited warranty. Any consumable use of the spa constitutes a non-residential application and is not covered by this warranty.

DISCLAIMER

MAAX SPAS INDUSTRIES CORPORATION (MSIC) or an authorized agent, shall not be liable for any injury, in use of use of your Spa or other incidental or consequential damages or expenses which may include but are not limited to the removal of a permanent deck, coping or other custom fixture. In an event shall MSIC be liable, by any means or cause, or expense of the removal part by the product. Implied warranties, expressed or implied, are void. The spas shall be delivered to the owner complete, or other parts is authorized to change, modify, or extend the terms of this Limited Warranty or any express statement. Some developments do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights and is not applicable if it interferes with any law or regulations in any state, province, or country.

Void if the Serial Number Label is missing.

Approved as Noted

MAAX SPAS INDUSTRIES CORP
23603 S. Arizona Avenue
Chandler, AZ 85248-9973
USA