Warranty Registration

Owner's Information: (Please Print)

Owner's Name

Street Address

City State Zip

Home Phone Work Phone

Date Purchased Retail Purchase Price

Purchase Information:

Dealer Name

City State

Model # Color

Serial #

I have read and accept the terms of my warranty.

Your Signature Date

Detach at Dotted Line and Return within 30 days of purchase.

LIMITED WARRANTY

7 YEAR - Limited Vessel & Frame Structure Warranty
MAAX SPAS INDUSTRIES CORP. warrants the Bingley vessel structure against water loss due to defects in materials and workmanship and the cabinet's internal frame to be free from defects in materials and workmanship for seven (7) years. *

3 YEAR - Limited Surface Warranty
MAAX SPAS INDUSTRIES CORP. warrants the exterior surface of the vessel against blisters, cracks, or delaminating due to defects in material and workmanship for a period of three (3) years. *

3 YEAR - Limited Equipment, Plumbing Warranty
MAAX SPAS INDUSTRIES CORP. Inc. warrants the Spa against water leakage from pipe, air controls, plumbing fittings, and the equipment (including pumps, Powerwave® Control System, blower, and heater) to be free from defect in material and workmanship for a period of three (3) years. *
Excludes broken glass on the touch screen control system. *

2 YEAR - Limited Jet Insert Warranty
MAAX SPAS INDUSTRIES CORP. warrants the jet inserts to be free from defects in material and workmanship for a period of two (2) years from the date of original consumer purchase. Jet inserts are water-serviceable items and are not covered by the Labor Warranty outlined herein. *

2 YEAR - Limited Digital Optics Warranty
MAAX SPAS INDUSTRIES CORP. Inc. warrants the Digital Optics Lighting System to be free from defects in materials and workmanship for a period of two (2) years. *

1 YEAR - Limited Side Panel Warranty
MAAX SPAS INDUSTRIES CORP. warrants the Duraflex™ side panels not to crack, bleed, peel, splinter, warp, or delaminate and to be free from defects in materials and workmanship for a period of one (1) year. *

1 YEAR - UPGRADES - Limited Warranty
MAAX SPAS INDUSTRIES CORP. Inc. warrants ClearZone® (in ClearZone® UV bathing system) to be free from defects in materials and workmanship for a period of one (1) year. * WiFi Module, Spa Monitor / Transmitter, Detachable, and Floating Remote (for Spa Monitor / Transmitter, Detachable, and Floating Remote) to be free from defects in material and workmanship for a period of one (1) year. * Audio Components (for BlueTooth receiver, sub-woofer, power supply, and speakers) to be free from defects in material and workmanship for a period of one (1). *

90 Day - Limited Headrest, Skimmer Lid, & Diverter Valve Warranty
MAAX SPAS INDUSTRIES CORPORATION warrants the headrests, skimmer lids, topside overlay and diverter valve to be free from defects in material and workmanship for a period of ninety (90) days. * Headrests, skimmer lids, topside overlay and diverter parts are water-serviceable items and are not covered by the Labor Warranty outlined herein.

Time Of Delivery
MAAX SPAS INDUSTRIES CORPORATION warrants lamps, light bulbs, and filter cartridges to be free of defects in material and workmanship at the time of delivery to the original consumer purchaser.

*Press the date of original consumer installation or one (1) year after the manufacturing date, whichever occurs first.

EXTENT OF WARRANTY

This Limited Warranty applies to Spa products manufactured by MAAX SPAS INDUSTRIES CORPORATION (MSIC) under the trade name MAAX Collection, Collection Supérieure, Vie Spa, Evasion, Nirvana, and Lifestyle Spas and sold and installed by an authorized dealer. This Limited Warranty applies to the original consumer/site purchaser and is transferable upon any transfer of ownership. This Limited Warranty does not provide coverage for (or limitations) over or any item or accessory associated with, or installed on the Spa after the date of manufacture (including water sanitizing systems and other external systems, which may be covered under other warranties). Spa is designed and created solely for residential residence and use. Therefore, commercial (and residential) applications or levels regularly beyond those set out by MSIC in writing are not covered by this Limited Warranty.

WARRANTY PERFORMANCE

In the event of a defect covered under the terms of this Limited Warranty, notify your authorized MAAX Spas dealer. Use all reasonable means to protect the Spa from further damage. A MAAX Spas representative will make the determination as to the terms and conditions contained in this Limited Warranty. Within the warranty period, parts or labor to repair a defect will be arranged, although you may be required to transfer labor and travel charges for the service call. All Spa users must be completely accessible for service, so that all safe parts can be accessed by the service technician without obstruction. MSIC hereby reserves the right to repair or replace any portion of the unit with new or reconditioned parts. MSIC hereby reserves the right to repair or replace any portion of the unit or the complete unit. MSIC in its sole discretion may replace a Spa with one of equal value to the original purchase. In such event, ownership to the defective Spa, prior delivery and installation of the replacement unit will be the sole responsibility of the owner. MSIC reserves the right to recover as much expense as possible for additional service requirements. MSIC shall not authorize the return of all defective products and/or component parts. For instances required by all in-field service labor or an authorized MAAX Spas dealer, freight charges may be deducted of the Spa is returned to an Authorized MAAX Spas representative, or to the factory to repair. The customer will bear all freight costs for any parts shipped to an authorized MAAX Spas representative or the factory. Any spare received or to be replaced from storage with the warranty.

EXCLUSIONS

This Limited Warranty is void if the Spa has been subjected to unpermitted field modifications or abuse, damage caused by improper water chemistry or water maintenance. This Limited Warranty is void if the Spa has been subjected to previous neglect, misuse or abuse, if any repairs have been attempted by anyone other than a MAAX Spas authorized service representative, or if failure is caused by accident, acts of God, or other causes beyond the control of MSIC. Damage can be caused by exposing the Spa water to direct sunlight for extended periods of time. Temperatures governed by sunlight or UV may become excessive on the water surface causing the surface material to crack, blemish or discolor. The Spa cover must be kept on the spa when not in use or any time it is not being used. Adequate water quality (pH, chemical saturation, or addition of chemicals required by local laws as approved MAAX Spas water guidelines, ClearZone®, or other similar water sanitizing systems) is necessary to maintain warranty coverage. Failure to maintain adequate water conditions, operation or maintenance of the Spa other than that outlined in the Owner's Manual or use the chemicals in an improper manner may void this Limited Warranty. Water conditions, including but not limited to damage caused by operation of the spa at water temperatures outside the range of 10 degrees to 104 degrees F, damage caused by dirty, clogged, or soiled filter cartridges, damage to the wood surface caused by improper use of chemicals, allowing untreated standing chemicals to remain on the surface, damage to gelcoat caused by improper use of chemicals, damage caused by improper pH balance or open cell/open water chemistry damage caused by failure to properly maintain the Spa, and considered chlorine and any limitation this Limited Warranty. Fading, cracking, yellowing, cracking and/or gauges may occur with normal use and are not considered warrantable defects if reported after the date of purchase. Monitoring of the water surface in the area of your spa is required to prevent sunlight when the room is not properly ventilated, and is not covered by this warranty. The UV bulb operated within the ClearZone® UV bathing chamber require annual replacement every twelve months and is not covered by this Limited Warranty. Any commercial use of the spa unless it is a residential application and is not covered by this warranty.

DISCLAIMER

MAAX SPAS INDUSTRIES CORPORATION (MSIC) or its authorized agents, shall not be liable for any injury or loss of use of your Spa or other incidental or consequential damages or expenses which may include but are not limited to the removal of a permanent deck, repairing or other similar items. In no event shall MSIC be liable, by any means or cause, or events of the lawsuit paid by the purchaser. Incidental, expressed or implied, are void. Hospitals, dealers, distributors, Service Companies, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights and is not applicable if a condition with any law or regulation in any state, province, or country.

Void if the Serial Number Label is missing.

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Approved as Noted

MAAX SPAS INDUSTRIES CORP
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