## Warranty Registration

Owner's Information: (Please Print)

Owner's Name

Street Address

City State Zip

Home Phone Work Phone

Date Purchased Retail Purchase Price

Purchase Information:

Dealer Name

City State

Model # Color

Serial #

I have read and accept the terms of my warranty.

Your Signature Date

Detach at Dotted Line and Return within 30 days of purchase.

# LIMITED WARRANTY

**LIFETIME - Limited Steel Frame Warranty**
MAAX SPAS INDUSTRIES CORP. Inc. warrants the Zinc Coated Steel Structural Support System against perforation due to rust, splitting, collapse, and ultra structural failure for the life of your spa under "normal use" guidelines from the date of original consumer purchase. Excludes wood frame. Limited copper lined insulation warranty covered. *

**10 YEAR - Limited Vessel Structure Warranty**
MAAX SPAS INDUSTRIES CORP. warrants the fiberglass vessel structure against waste box due to defects in materials and workmanship for ten (10) years. *

**5 YEAR - Limited Surface Warranty**
MAAX SPAS INDUSTRIES CORP. warrants the exterior surface of the shell against blisters, cracks, or delaminating due to defects in material and workmanship for a period of five (5) years. *

**5 YEAR - Limited Equipment, Plumbing Warranty**
MAAX SPAS INDUSTRIES CORP. Inc. warrants the Spa against water leakage from jets, or controls, plumbing fittings, and the equipment (including pumps, Powersonic® Control System, Blower, and heater) to be free from defects in material and workmanship for a period of five (5) years.*
Backrider lenses glow on the touch screen control system. *

**2 YEAR - Limited Jet Insert Warranty**
MAAX SPAS INDUSTRIES CORP. warrants the jet inserts to be free from defects in material and workmanship for a period of two (2) years.*
Jet inserts are consumer-serviceable items and are not covered by the Labor Warranty outlined herein.

**2 YEAR - Limited Side Panel Warranty**
MAAX SPAS INDUSTRIES CORP. warrants the Duraflex™ side panels not to crack, blister, peel, splinter, warp, or delaminate and to be free from defects in materials and workmanship for a period of two (2) years. *

**2 YEAR - Limited Digital Optics Warranty**
MAAX SPAS INDUSTRIES CORP. Inc. warrants the Digital Optics Lighting System to be free from defects in materials and workmanship for a period of two (2) years.*

**UPGRADES - Limited Warranty**
MAAX SPAS INDUSTRIES CORP. Inc. warrants CleanSpa III, the CleanSpa II UV Sanitizing system to be free from defects in materials and workmanship for a period of one (1) year. * **WiFi Module, Spa Monitor / Transmitter, Cluboldet, and Floating Breeze:** the Spa Monitor / Transmitter, Cluboldet, and Floating Breeze to be free from defects in material and workmanship for a period of one (1) year. * **Audio Components:** the BlueTooth receiver, subwoofer, power supply, and speakers to be free from defects in material and workmanship for a period of one (1) year. *

**Limited Headrest, Skimmer Lid, & Diverter Valve Warranty**
MAAX SPAS INDUSTRIES CORPORATION warrants the headrests, skimmer lids, topside overlay and diverter valve to be free from defects in material and workmanship for a period of ninety (90) days *.
Headrests, skimmer lids, topside overlay and diverter parts are consumer-serviceable items and are not covered by the Labor Warranty outlined herein.

**Time Of Delivery**
MAAX SPAS INDUSTRIES CORPORATION warrants lens, light bulbs, and filter cartridges to be free of defects in material and workmanship at the time of delivery to the original consumer purchaser.

*Time the date of original consumer installation or one (1) year after the manufacturing date, whichever occurs first.

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## EXTENT OF WARRANTY

This Limited Warranty applies to the product manufactured by MAAX SPAS INDUSTRIES CORPORATION (MSC) under the trade name(s) MAAX Collection, Collection Supérieure, Vitalspa, Elevation, Silkroad, and Lifestyle (Spa) and sold and installed by its authorized dealers. This Limited Warranty applies to the original consumer/user purchaser and is transferable upon any transfer of ownership. This Limited Warranty does not provide coverage for (or be considered) cover or any item or accessory provided by, or created on the Spa after the date of installation (unless were received, tested, and other normal systems, which may be covered under other warranties). Spa is designed and intended solely for residential ambience and use. Operation, commercial (use residence) ambiences or levels especially beyond those are strictly forbidden.

## WARRANTY PERFORMANCE

In the event of a defect covered under the terms of this Limited Warranty, notify your authorized MAAX Spas dealer. Use all reasonable means to prevent the Spa from further damage. A MAAX Spas representative will repair the unit subject to the terms and restrictions contained in this Limited Warranty. Within the warranty period, parts or labor to repair a defect will be provided, although you may be required reasonable labor and travel charges for the service call. All Spa units must be completely accessible for service, and it is the purchaser's responsibility to ensure accessibility. Any removal of obstructions, including but not limited to, decks, stairs, railings, landscaping, or other structures necessary to gain access to the Spa for service will be the responsibility of the owner. MSC reserves the right to repair or replace any portion of the unit with new or reconditioned parts. MSC reserves the right to replace the Spa with one of equal value to the original purchase. In such event, reasonable costs for removal of the defective Spa, prior delivery and installation of the replacement unit will be the responsibility of the owner. MSC reserves the right to inspect all defective products and/or component parts. No authorization to replace the Spa or third parties other than a MAAX Spas Dealer. People charged may be reversed if the Spa is returned to an Authorized MAAX Spas dealership, or to the factory for repair. The owners will bear all freight costs for any spare delivered to an authorized MAAX Spas dealership or to the factory, for any spare delivered to be included from coverage under the warranty.

## EXCLUSIONS

This Limited Warranty is void if the Spa has been subjected to unprotected freeze conditions or shows damage caused by negligence, carelessness or misuse. This Limited Warranty is void if the Spa has been subjected to abrasives, acrylics, waxes or abuse, or any spare have been damaged by anyone other than a MAAX Spas authorized service representative, or if Owner is caused by accident, acts of God, or other causes beyond the control of MSC. Damage can be caused by exposing the Spa water to harsh chemicals, including but not limited to, bromine, granulated or tablet chlorine, concentrated peroxide or salt. Warranties granted by suppliers of UV ozone generator components are the responsibility of the purchaser and must be registered with the supplier. Any damage caused by the water quality (including but not limited to rust, delamination or cracks). The Spa cover must be kept on the spa when not in water or any time it is not being used. Abrasives include plaster, cleaners, sand and concretions, or additives of abrasive materials (other than an approved MAAX Spas water protector, CleanSpa II, or other similar water sanitizer) or testing equipment. Any damage or malfunction caused by improper water balance, abuse and/or misuse, neglect, accident, improper installation, operation or maintenance of the Spa other than that outlined in the Owner's Manual or on the labels on the Spa is not covered. Including, but not limited to damage caused by operation of the unit in water temperatures outside the range of 32 degrees F and 120 degrees F, damage caused by dirty, clogged, or calcified filter cartridges, damage to the water surface caused by improper use of chemicals, damage caused by improper pH balance or other improper water chemistry, damage caused by failure to prevent rust and corrosion between the Spa and accessories shown and may accelerate this Limited Warranty. Piping, distributors, wiring, molded-in/in gauges are rust with normal use and are considered cosmetic defects if noted after the date of installation. Intervening, or the water outlet in the result of non-exposure to warm sunlight when the cover is not properly installed, and is not covered by the warranty. The UV bulb contained within the CleanSpa II UV sanitizing chamber requires routine replacement every twelve months and is not covered by the limited warranty. Any removal or alteration of the spa cabinet and structural appearance and is not covered by the warranty.

## DISCLAIMER

MAAX SPAS INDUSTRIES CORPORATION (MSC) or an authorized agent, shall are be liable in any event, in lieu of use of your Spa or rider updated or consequential damages or expenses which may include but are not limited to the removal of a permanent deck, flooring or other custom fixture. In no event shall MSC be liable, in any event or cause, in excess of the amount paid for the product. Provided warranties, expressed or implied, are valid. Hexagonal, Index, Backbone, Service Clearance, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. Any representation do not alter the exclusive limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## LEGAL RIGHTS

This Limited Warranty gives you specific legal rights and is not applicable if a condition with any law or ordinance in any way, person, or country.

**Void If the Serial Number Label is missing.**

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MAAX SPAS INDUSTRIES CORP
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